On June 18, 2015, the BIR rolled out the Case Management System (CMS) module of the Electronic Tax Information System (eTIS-1) in all eTIS-1 pilot sites.

Said pilot sites are the Large Taxpayers Service (LTS) and its Divisions, including the Large Taxpayers Divisions in Makati and Cebu; and Revenue Region (RR) No. 8-Makati City and its nine (9) Revenue District Offices (RDO). The CMS was also rolled out in the Office of the Commissioner and Office of the Deputy Commissioner for the Operations Group.

The CMS rollout involves an estimated 553 end-users, which included Commissioner Kim S. Jacinto-Henares and DCIR Nelson M. Aspe.

CMS is a facility that enables creation, viewing and management of cases. It will also provide a facility for generating reports related to the cases created, either manually or via audit selection. A report template is loaded in the system and a defined list of report search parameters to be encoded shall ensure the accuracy and reliability of the reports.

In the Integrated Tax System (ITS), the CMS was only used for case monitoring. End-users can only generate stop-filer, non-filer and open cases.

The CMS in eTIS-1, on the other hand, facilitates an end-to-end procedure for Letters of Authority (LA) investigation. It has a capability to track all case events and enable authorized users to monitor the status of cases.

In ITS, audit related records are viewed in hard copy (dockets). In eTIS-1, the actions taken, the aging of the case, and the assessment and collection information can be viewed through the CMS.

On June 11, 2015, the rollout of eTIS-1’s Taxpayer Registration System (TRS) module was completed in all eTIS-1 pilot sites.

The last rollout of the TRS was done on June 9 in the Large Taxpayers Division (LTD)-Cebu and on June 11 in the remaining pilot sites, namely: LTS and its Divisions, RDO 51-Pasay, RDO 52-Paranaque, RDO 53A-Las Piñas and RDO 53B-Muntinlupa.

The TRS rollout involves a total of 178 TRS end-users in all eTIS-1 pilot offices that included all other RDOs under RR No. 8-Makati City (RDO Nos. 44, 47, 48, 49 and 50) where the TRS was rolled out earlier this year.

The TRS is an eTIS-1 functionality that facilitates registration of taxpayer and assignment of Taxpayer Identification Number (TIN). In eTIS-1-TRS, end-users will benefit from easier processing of taxpayer registration; and having a consolidated database more accurate information. The combined benefits will allow BIR management to identify policies and strategies that will help achieve the Bureau’s collection targets and wider reform objectives.

TRS went live on a staggered and phased approach starting on February 12, 2015 in RDO 50-South Makati and Large Taxpayers Division-Makati. This was followed by the TRS rollout in RDO 44-Taguig/Pateros on February 23; RDO 47-East Makati on March 9 and RDO Nos. 48-West Makati and 49-North Makati on March 17.

Said approach allowed for the application performance to be closely monitored by the eTIS-1 Project Team resulting to the provision of necessary support to each pilot office when most required.

The development of eTIS-1 is one of the 44 priority projects of the BIR under its Reform Master Plan defined under Revenue Memorandum Order No. 29-2013. The development of the system is aligned with President Aquino’s Call for Change and directive to promote transparency and good governance in the government service.

The eTIS-1 Project is part of the Revenue Administration Reform Project being supported through a grant by the United States of America’s Millennium Challenge Corporation. Once deployed in all BIR offices nationwide, eTIS-1 will replace the Bureau’s Integrated Tax System.
eTIS-1’s Taxpayer Registration System GO LIVE in Makati

ON FEBRUARY 12, 2015, the Taxpayer Registration System (TRS) of the Electronic Tax Information System (or eTIS-1) was rolled out in two pilot offices.

Said two pilot offices are Revenue District Office No. 50 - South Makati, headed by RDO Maridur V. Rosario, and Large Taxpayers Division, headed by OIC-Chief Edralin M. Silario. The rollout of the TRS was replicated in RD 44-Taguig-Pateros (headed by OIC-RDO Rodolfo G. Mendoza) on February 23, 2015.

RD Nos. 50 and 44 are both under RR No. 8 - Makati City, headed by Regional Director Jonas DP Amora while LTD-Makati is under the Large Taxpayer Service (LTS), headed by ACIR Nestor S. Valeroso.

eTIS-1 is a web-based, internal application that is limited to authorized BIR users only. It uses a modern platform consisting of eight (8) functions that include the TRS. The TRS was developed to facilitate the registration of taxpayer and the issuance of Taxpayer Identification Number (TIN).

“The rollout of the TRS in the three pilot sites is an important milestone in the eTIS-1 Project and signals the beginning of the transition into operation’s frontline use of the system”, said DCIR Nelson M. Aspe, Executive Sponsor of the project.

In March 2015, the TRS will also GO LIVE in other district offices under RR 8 and other Divisions under the LTS, including LTD-Cebu.

The eTIS-1 Project is one of the forty-four (44) priority projects of the BIR under its Reform Master Plan defined under Revenue Memorandum Order No. 29-2013. The development of the system is aligned with President Aquino’s Call for Change and directive to promote transparency and good governance in the government service.

The staggered and phased approach in the rollout of the different eTIS-1 systems was undertaken to enable project management to deploy the system in a controlled, planned manner thereby allowing the application performance to be closely monitored and additional support to be provided to each pilot office when most needed.

Even before the rollout date, Notice to Taxpayers are already displayed in the pilot sites informing them about the eTIs rollout and, at the same time, appealing for their understanding and cooperation in case of slowdown in the processing of frontline transactions during the adjustment/transition period.

The eTIS-1 Project is part of the Revenue Administration Reform Project being supported through a grant by the United States of America’s Millennium Challenge Corporation. Once deployed in all BIR offices nationwide, eTIS-1 will replace the Bureau’s 18-year old Integrated Tax System (or ITS), which is already costly and difficult to use and maintain.
STARTING ON AUGUST 11, 2014, briefings on the Electronic Tax Information System (or eTIS-1) are being conducted by the eTIS Change Management (CM) Team in identified pilot sites.

The first conduct of briefing was held for the officials and personnel of the Large Taxpayers Division-Cebu, followed by the briefing conducted for the Revenue Data Center-Visayas on August 12. The revenue officials and personnel of other pilot sites also attended the said briefing, to wit: Revenue Region No. 8-Makati City and its district offices on August 27 to 28 and Large Taxpayers Service and its divisions on September 10 to 11.

“The development of the eTIS is the product of careful analysis of issues in the current tax administration system and identification of enhancements to make it easier to use and responsive to the changes in BIR requirements brought about by new legislations and streamlining of our core processes,” said Commissioner Kim S. Jacinto-Henares in her video message shown to the participants.

Revenue officials and personnel (under the Information Systems Group and Operations Group/Legal Group) who will give support to the implementation of eTIS-1 also attended the first round of eTIS-1 Awareness Briefings on August 28 (for ISG) and September 12 (for OG/LG). Two more rounds of eTIS-1 Awareness Briefings will be conducted for the same set of participants starting on September 24, 2014.

The first round of eTIS-1 Awareness Briefings gave the participants an overview of eTIS-1, particularly its main benefits and the salient features of each of its functions. The second briefing will tackle in detail the enhancements and key changes in each of the eTIS-1 functions that end users can expect from the system once it is rolled out in their offices. The third briefing will cover the impact of the eTIS on other BIR systems.

On November 24, 2014, the eTIS-1’s Taxpayer Registration System (TRS) and Returns Filing and Processing (RFP) will GO LIVE in the pilot sites. This will be followed by the rollout of the Collection and Remittance Reconciliation, Audit and partial release of Case Management System on December 22, 2014. Currently, User Acceptance Testing is already on going for TRS and RFP.

The development of eTIS-1 is one of the 44 priority projects of the BIR under its Reform Master Plan defined under Revenue Memorandum Order No. 29-2013. The development of the system is aligned with President Aquino’s Call for Change and directive to promote transparency and good governance in the government service.

The eTIS-1 Project is part of the Revenue Administration Reform Project being supported through a grant by the United States of America’s Millennium Challenge Corporation. Once deployed in all BIR offices nationwide, eTIS-1 will replace the Bureau’s 18-year old Integrated Tax System (or ITS), which is already costly and difficult to use and maintain.

“Let us make the best use of this funding by giving our all-out support to ensure the successful deployment of the Electronic Tax Information System”, said Commissioner Henares.
What is eTIS-1?

eTIS-1 is a web-based application that uses a modern platform consisting of eight (8) functions, namely: Taxpayer Registration System (TRS), Returns Filing and Processing (RFP), Collection, Remittance and Reconciliation (CRR), Audit, Case Management System (CMS), Taxpayer Accounts System (TAS), Batch Architecture Module (BAM) and System Administration Management (SAM).

eTIS-1 will have a central database that will fully inter-face with and combine the information in various BIR systems, such as eFPS, eREG, eLAMS, eSALES, MRCOS and ARMS, among others.

Why does BIR need to implement eTIS-1?

BIR is currently using an 18-year old Integrated Tax System (or ITS), which is based on obsolete technology that cannot be developed any further. The presence of multiple systems and databases in the ITS makes resolution of errors difficult and time consuming. This makes the maintenance of the ITS increasingly costly with growing risk of outright technical failure.

What are the main benefits of eTIS-1?

User-friendly interface - eTIS-1 is based on a Graphic User Interface. By using a mouse, a user can just click on the relevant menu or icon, making it much easier and quicker to use compared to navigation by function keys under the ITS. Users will no longer have to type in (and remember) commands.

Consolidated and cleaner database - In ITS, data is held in different databases and regularly transferred to the Central Database facility. Under eTIS-1, all data will be directly entered from each PC into the central consolidated database, for real time entry.

Self-service computer generated reports - In ITS, reports have to be requested from the Revenue Data Center, a process that takes time. Under eTIS-1, managers will be able to generate reports on their own from their computers in real time.

Wider range of reports and statistics – In eTIS-1, it will be possible to add more fields to capture relevant data. As more complete information is fed into the database, it will be easy to view and analyze data leading to better data analysis and more informed decisions.

Online approvals - In eTIS-1, users will no longer have to print out forms for manual approval. A user can just click on fields within the system when appropriate steps have been verified.

Identification of all branches/facilities - While ITS can only identify 999 branches of an organization, eTIS-1 will be able to identify up to 99,999 branches. It will also be possible to differentiate between branches and ‘facilities’ which do not conduct business transactions, such as production or warehouse facilities. These will have separate codes.

Case Management - In eTIS-1, an audit case is accessible not only by the case officer (Revenue Officer-Assessment) but also by the team lead (Group Supervisor) and all those who have reviewing and monitoring functions and access. All case management details, as defined by the user, will be accessible in one file. This will make it easier for all users of eTIS-1 to track down the activities. There will also be controls to prevent unauthorized access by end users not involved in the audit process.

Greater transparency - Auditing decisions will be determined based on criteria and audit cases assigned automatically and anonymously. This will lead to greater transparency and objectivity in the auditing process and decisions.

What are the pilot sites for eTIS-1 implementation?

eTIS-1 will be rolled out in phases in the following pilot sites: Large taxpayers Service, Large Taxpayer Division (LTD)-Makati, LTD-Cebu, Revenue District Offices under Revenue Region No. 8-Makati City, National Office Data Center and Revenue Data Center-Visayas.

What are the rollout dates for eTIS-1?

On November 24, 2014, the Taxpayer Registration System and the Returns Filing and Processing System will be rolled out in the pilot sites. This will be followed by the rollout of the Collection and Remittance Reconciliation, Audit and partial release of Case Management System on December 22, 2014.